

# Central PA Drycleaners Association

in conjunction with



presents



## YOUR CUSTOMERS

*Creating an environment  
where your CSR's shine and  
make your customers feel important*

**April 15, 2010**

**7:00 p.m.**

**West Shore Elks  
108 N. St. John's Church Rd.  
Mechanicsburg, PA 17055**



Featuring  
**Trudy Adams**  
Customer Service Manager,  
Cleaner's Supply

Light supper provided  
For information call  
**800/822-7352 or 717/737-0572**

*FREE* for PDCA Members and their CSRs  
Non-members: \$25 per person. (Free if you join PDCA at the door.)

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### Sign me up for the seminar

Name(s) \_\_\_\_\_

Plant \_\_\_\_\_

Address \_\_\_\_\_

Telephone \_\_\_\_\_

Number attending \_\_\_\_\_ ( ) Members: no charge, staff free ( ) Non-members \$25 per person.

Amount enclosed \_\_\_\_\_ ( ) check or ( ) credit card

Number \_\_\_\_\_ exp \_\_\_\_\_ signature \_\_\_\_\_

Mail to **PDCA**, Box 340, Willow Grove, PA 19090